

General presentation of PLAISIR system

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PLAISIR : Basic postulate

Any nursing home wants :

1. FUNDAMENTAL GOAL :

to improve or maintain the quality of life of clients.

2. SPECIFIC GOAL :

to improve or maintain : - autonomy

- independance
- health

3. OPERATIONAL GOAL :

to answer the care and assistance needs of each client considered as a « particular » person with :

- his/her weaknesses that one should try to diminish
- his/her strenghts that one should try to discover and make the most of

in a context of limited or insufficient resources.

PLAISIR : Contribution to the realization of the operational objective of nursing homes

- To have a good knowledge of the client :

 bio-psycho-social status
 abilities and aid needs

 - wishes, preferences
- 2. To give the client all required services and only required services
 - weekly care plan
 - services intensity standards
 - care process studies and analyses
 - quality of care improvement
- 3. To utilize approprietly available resources
 - to allocate resources equitably
 - between nursing homes
 - between nursing wards
 - to avoid unnecessary institutionalization
 to favorize desinstitutionalization
- 4. To justify the allocation of additional resources or to justify the actual level of resources in a rationalization context
 - to measure the gap between supply and demand
 - to monitor this gap

PLAISIR : Functional utilization levels

PLAISIR can be used for :

- Supporting the clinical nursing process and improving quality of care
- Managing nursing and assistance resources in nursing homes
- controling the utilization of resources (management of clients admissions and discharges)
- planning human and material resources at the national and regional levels (for exemple, increasing / decreasing the number of beds or staff positions)
- financing care and assistance

PLAISIR as a clinical tool

- PLAISIR evaluation process emulates the clinical nursing process
 - PLAISIR is a strong incentive to the individualized planning of care
 - PLAISIR is well accepted by caregivers
- PLAISIR generates reliable and valid data for controling care quality
- Measuring and allocating REQUIRED resources is a necessary condition for insuring care quality
- **PLAISIR care intensity standards**
 - are a guarantee for the effectiveness of services
 - are a barrier against the oversupply of services

 PLAISIR provides pertinent, valid and reliable data for managing nursing and assistance resources in nursing homes.

PLAISIR allows for the exact determination of the number of staff presences and positions in each nursing ward :

- per day of the week
- per work shift
- per category of staff
- PLAISIR allows for indepth study and reingineering of care organization :
 - revision of care schedules
 - appropriate utilization of staff competencies
 - cost effectiveness studies of care processes

PLAISIR allows for :

- avoiding unnecessary admissions in nursing homes
- orientating the dependant elderly toward the most appropriate program in function of his / her needs
- Identifying the institutionalized elderly candidates for returning at home or for admission in adapted flats
- Supplying only required services
- Allocating only required resources equitably between nursing homes and nursing wards

PLAISIR provides pertinent, reliable and valid data for supporting human and material resources planning

PLAISIR utilization over several years allows for :

 understanding the evolution of the structure and needs of the clientele

> changes in the case-mix : admission of more demanding clients;

- increasing demand of clients already admitted

- forecasting beds and staff needs considering this evolution

- predicting the effect of care standards or care processes changes

PLAISIR propose financing at variable cost in proportion to the cost of required resources.

The global amount of spending may be fixed a priori through a trade-off between what is economicaly feasible and what is required to fulfill the clients needs (concept of coverage ratio).

The possible shortage of resources can be distributed equitably between all institutions (concept of uniform coverage ratio).

PLAISIR diminishes the uncertainty and the asymetry of information in implementing transparency in financing :

- transparency of insurers (financing bodies)
 - coverage ratio fixation
 - distribution of charges between financing parties
 - definition of insured services basket
 - definition of care intensity standards
- transparency of agents (nursing homes)
 - detailed clients bio-psycho-social profiles and care plans validated one by one by outside neutral expert nurses.

PLAISIR allows for the realization of indepth analyses and for proving multiple assumptions as for example :

- what would be the cost consequences of :
 - substracting or adding a new care action to the basket of insured services
 - modifying the standard unitary time of a care action
 - modifying the intensity standard of a care action

- what would be consequences of the redifinition of the domains of competencies of the different categories of staff

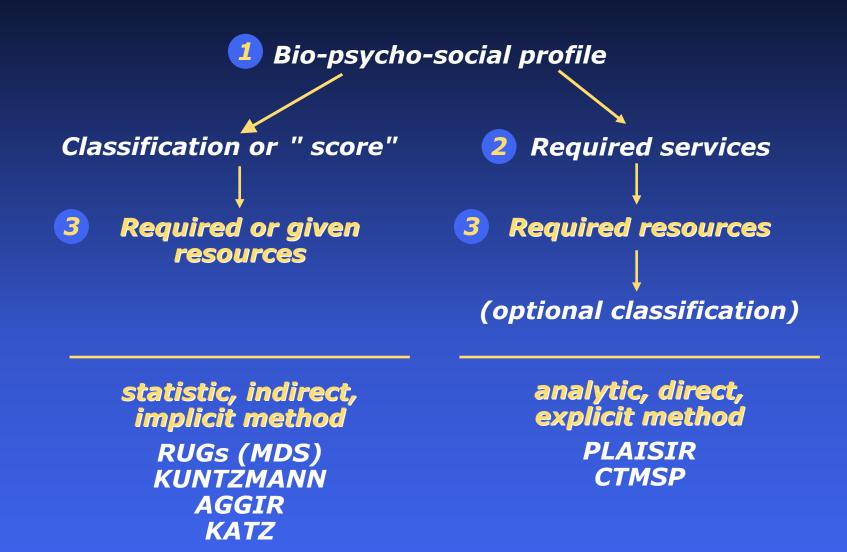
Financing on the basis of required resources is the financing method which presents the lower risks of undesirable effects as:

- to diddle the insurers
- to admit only « profitable » cases
- to dispense bad quality care
- to favorize the client dependance
- to overproduce care
- to underoffer care
- to maintain in nursing homes erderly who should be discharged to home or protected flats
- to admit in nursing homes elderly who should stay at home

PLAISIR is a tool which is :

- valid and reliable (gaming is almost impossible)
- very rich in information and transparent
- polyvalent : usefull for clinicians, managers, planners, insurers and policy-makers
- "cost-effective" : its cost of utilization is far lower than its benefits
- well accepted by care-givers as it is integrated in the clinical care process and contribute to the fundamental goal of caregivers, that is to improve or at least maintain the quality of life of clients

PLAISIR : Assessming the dependant elderly : two radically different approaches



PLAISIR : Conceptual framework for the assessment of clients



PLAISIR : analytic, explicit, direct method

- Emulation of the caregivers care analytical process
- Detailed representation of the client :
 - bio-psycho-social status (104 variables)
 - required care and assistance services (± 1000 care actions)
 - required resources (184 care interventions)

Measure of required resources proceeds directly from the determination of required services

- measure of required resources does not proceed from a client classification in iso-resources utilization groups (no black box)
- measure or required resources is individualized : it proceeds from the individual nursing care and assistance plan

GREAT WEALTH OF DATA TOTAL TRANSPARENCY EXTERNAL VALIDATION IS FEASIBLE

PLAISIR : Evaluation characteristic

RETROSPECTIVE evaluation over the last 7 DAYS

- WHEN ?
- ♦ WHO EVALUATES ?
- ♦ WHAT ?

♦ DATA SOURCE

- At admission time When the client careload changes
- A trained nurse (3 days in group training; 2 days individual)
- Bio-psycho-social status
 Assistance and nursing care required
- Client record
- Care and assistance plan
- Nurses and other professionals
 Client and relatives

SYSTEMATIC VALIDATION OF PLAISIR EVALUATIONS BY **EXTERNAL EXPERT NURSES (THREE CONSECUTIVE DESK-REVIEWS BY THREE DIFFERENT EXPERTS)**

PLAISIR : Determination of required services and measurement of required resources processes

ACTORS	PHASES	INFRASTRUCTURE
Evaluator Caregiver Desk-reviewer	Bio-psycho-social profile Determination of required services	FRAN form (nomenclature of actions) Frequency standards of actions (indicative) FRAN user guide
	Validation of bio-psycho- social and required services profiles	IMPFRANFormer IMPFRANFrequency standards of actions (indicative)
		Context description
Data processing	Measurement of required resources	Unitary times of actions
Data processing	Individual output	
	Collective output	

PLAISIR

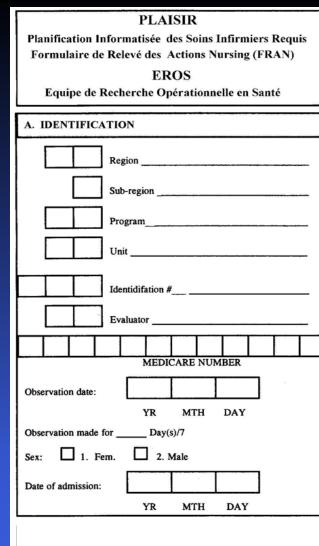


Bio-psycho-social profile

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PLAISIR : Bio-psycho-social profile

ables (9 levels)G, K, L, O, Rriables (4 levels)Priables (3 levels)Q
iables (3 levels) Q
iables (4 levels)
iables (0,1) J
iables (0,1) H
iables (4 levels) M
ſ

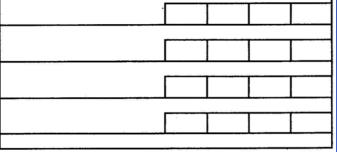


F. DIAGNOSIS / HEALTH CONDITIONS (circle)

3039 Alcohol dependency 3310 Alzheimer's disease 4139 Angina pectoris 3000 Anxiety status 7843 Aphasia 7813 Ataxia 4409 Atherosclerosis 7169 Arthritis 7159 Arthrosis 4140 ASHD 4939 Asthma 4273 Atrial fibrillation 3690 Blindness, Both eyes 3669 Cataracts 4370 Cerebral atherosclerosis 3319 Cerebral degeneration 4289 Congestive heart failure 4969 Chronic obstructive pulmonary disease 5859 Chronic renal failure 4599 Circulatory dysfunction 2819 Deficiency anemias 2900 Dementia **3119 Depression** 2500 Diabetes 5533 Diaphragmatic hernia 3459 Epilepsy 3659 Glaucoma

7801 Hallucinations 3899 Hearing loss 3429 Hemiplegia 4019 Hypertension 2449 Hypothyroidism 5629 Intestinal diverticulosis 4148 Ischemic heart diseases 2911 Korsakov psychosis 2966 Maniaco-depressive psychosis 3199 Mental retardation 3409 Multiple sclerosis 2780 Obesity 3109 Organic brain syndrome 7330 Osteoporosis 7310 Paget's disease 2953 Paranoid schizophrenia 3320 Parkinson's disease 4869 Pneumonia 4129 Previous myocardial infarction **2989** Psychosis 5869 Renal failure 7140 Rheumatoid arthritis 2959 Schizophrenia 7979 Senility without psychosis 4389 Status post CVA 9053 Status post hip fracture 4359 Transient ischemic attacks 5990 Urinary tract infection

Others :



G. MOBILITY

- 1. Fully mobile (go to I)
- 2. Variable restriction of mobility
- 3. Impaired mobility (slowness)
- 4. Reduced mobility
- 5. Neighbourhood restriction
- 6. Dwelling restriction
- 7. Floor restriction
- 8. Room restriction
- 9. Total restriction of mobility

H. DETERMINING FACTOR(S) FOR REDUCTION OR LOSS OF MOBILITY

Inherent to the client

- 1. Blindness
- 2. Obesity
- 3. Loss of balance
- 4. Weakness, frailty
- 5. Psychological problems
- 6. Psychiatric problems
- 7. Coronary insufficiency
- 8. Respiratory problems
- 9. Convalescence
- 10. Amputation
- 11. Musculoskeletal deficiency
- 12. Terminal illness
- 13. Others: ____

Inherent to the institution

- 14. Regulations
- 15. Architectural limitation(s)

16. Others:

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I. DECREASE OR LOSS OF THE ABILITY TO USE ONE OR MORE LIMBS OR PARTS OF THE BODYJ						J.	MECHANICAL DEVICE				
Ves - com	plete the	chart		No - go	to 1.1		í –				
Түре		Limitati	on		Immobil	itv	2	Amputat	ion	1.	None
Location	L	R	L & R	L	R	L & R	L	R	L&R	2.	Cane
Hand(s)	01	02	03	01	02	03	01	02	03	3.	Walker
Arm(s)	04	05	06	04	05	06	04	05	06	4.	Quadcane
Hip(s)	07	08	09	07	08	09	07	08	09	5.	Handrail(s), furniture
Leg(s)	10	11	12	10	11	12	10	11	12	37.235	Orthesis
Foot(feet)	13	14	15	13	14	15	13	14	15	333	Prosthesis
Side of body	16	17		16	17						Wheelchair (without assist.)
Cervical area		18			18	57 68 X500 X40					Wheelchair (with assistance) Motorized wheelchair
Spine		19			19						. Geriatric chair
Generalized		20			20						Lift
I.1 Risk of fall		1. no 2. yes	8	I.2	If ampi	itation		with care without c.	(dressing) are		6. Others:

K, PHYSICAL INDEPENDENCE	L. OCCUPATION	M. PROTECTION			
 K. PHYSICAL INDEPENDENCE 1. Independent 2. Independent with mechanical device 3. Independent with adaptation/modification of the environment 4. Situational dependence 5. Dependence, long intervals (≤ once/24 hours) 6. Dependence, more than once/24 hours but at predictable times 7. Unpredictable dependence, short intervals - (quasi) permanent availability 8. Dependent for most needs 	 Customarily occupied Intermittently unoccupied Curtailed occupation Adjusted occupation (in terms of time frame) Restricted occupation (in terms of type) Confined occupation (in terms of time frame and type) 	 M. PROTECTION No: go to N Yes: specify I. Bed rails 2. Geriatric chair table 3. Wheelchair table 4. Vest restraint 5. Wrist restraint(s) 6. Ankle restraint(s) 7. Abdominal band 8. Body restraint, jumpsuit 9. Fireproof apron 10. Psycho-active drugs 	R	s	•
9. Dependent for all needs	8. No occupation	11. Half-door			
	9. Unoccupiable	12. Isolation room			
		13. Locked ward			
			PL	AISIR	.93

Number of contacts per year (phone calls from and to, visits from and to, letters):	
/year	Short term memory
	Long term memory
	Thinking (process-cont
	Perception and attentio
	Consciousness and wak
	Orientation (time, pers
O. SOCIAL INTEGRATION	Decision - making
1. Socially integrated	Drives
2. Inhibited participation (shyness, timidity)	Volition and motivation

3. **Restricted** participation (type of social activities)

N. OUTSIDE CONTACTS

- 4. Diminished participation (primary and secondary involvement only)
- Impoverished relationship (secondary involve ment difficult)
- 6. Reduced relationship (primary involvement only)
- 7. Disturbed relationship (primary involvement difficult)
- 8. Alienated (incapable of all involvement)

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9. Socially isolated (no involvement - isolated)

P. PSYCHOLOGICAL AND SENSORIAL FUNCTIONS

					Adequate	Slight	Level of deficien Moderate	cy Severe/Nil
Short term memory				•				
Long term memory								
Thinking (process-content) .			,					
Perception and attention				٠				
Consciousness and wakefulne	:\$\$			20.0				
Orientation (time, person, pla	ace)	· · · · · ·		e .e				
Decision - making				23				
Drives	TRUTTE CONTRACTOR							
Volition and motivation				• •				
Emotions, affect, moods				•				
Behaviors		• • • • • •		••				
Language								
Sight								
Hearing								
Making self understood		• • • • •		Ŧ				
Ability to understand others			** *** *	•				
Q. PSYCHOLOGICAL PROBI	LEMS			R. OR	IENTATION	N (interactio	ns with the environ	nent)
Check if problems are corrected (C)	or non corrected (NC):	с	NC	1 17-1	lly oriented			
C NC	8. Expressions of					d imnedime	ent to orientation	
1. Physical abuse 🛛 🖓	distress				ermittent distu			
2. Verbal abuse 🛛 🖛	9. Withdrawal				d an air an		liment to orientat	ion
3. Disturbs others	10. Suicidal thoughts				derate impedi	ran e e e constan e transferenza. Artes		
4. Agitation	11. Frequent thoughts of death	of 🗆		6. Sev	vere impedimen	nts to orient	ation	
5. Wandering	12. Early awakening			7. Ori	entation depriv	vation		
6. Persistent anxiety	with unpleasant mo	od	arren 638		orientation			
7. Sadness	 Awake 7 hours or less a day 			9. Un	conscious, per:	sistent veget	ative state	

PLAISIR 93

PLAISIR : Individual bio-psycho-social profile

Program: San	ta Maria Home		Unit #	4	Identification	#: 64		
Observation date:	2002-03 Date of	admission: 2001-06 0	ate of birth: 192	5-03-05 Age: 77	Sex: W	Medicare number:	ZZZ25030515	
Handicaps Mobility ADL Independence Orientation Occupation Social integration	1 3 5 7 9	Handicap level Dwelling restriction Dependent for most needs Moderate impediment to or Restricted occupation (in te Secondary contacts difficul	erms of type)					
E A	8	Psychological and sensorial Short term memory Long term memory Thinking Perception and attention Orientation T/P/P	functions impairments	Decision making Drives Volition and motivati Emotions and mode Behaviour	10 Mar 10	Sigh		1 2 3 4
right U	J left		1.00	Psychological problems				
Wheelchair no assista Lift Factors limiting mobil		Outside contacts/year:	A D	erbal abuse isturbs others xpressions of distress				
Muskuloskeletal defici Psychological problem Risk of fall:			S B S W	Protection ed rails /heelchair table bdominal band	S Psych	no-active drugs		
Diagnoses / health or 1 Dementia 2 Status post CVA 3 ASHD 4 Chronic obstructio 5 Angina pectoris	onditions (ICD-9) ve pulmonary disease	6 7 8 9						

PLAISIR : Comparison of the bio-psycho-social profiles of two populations

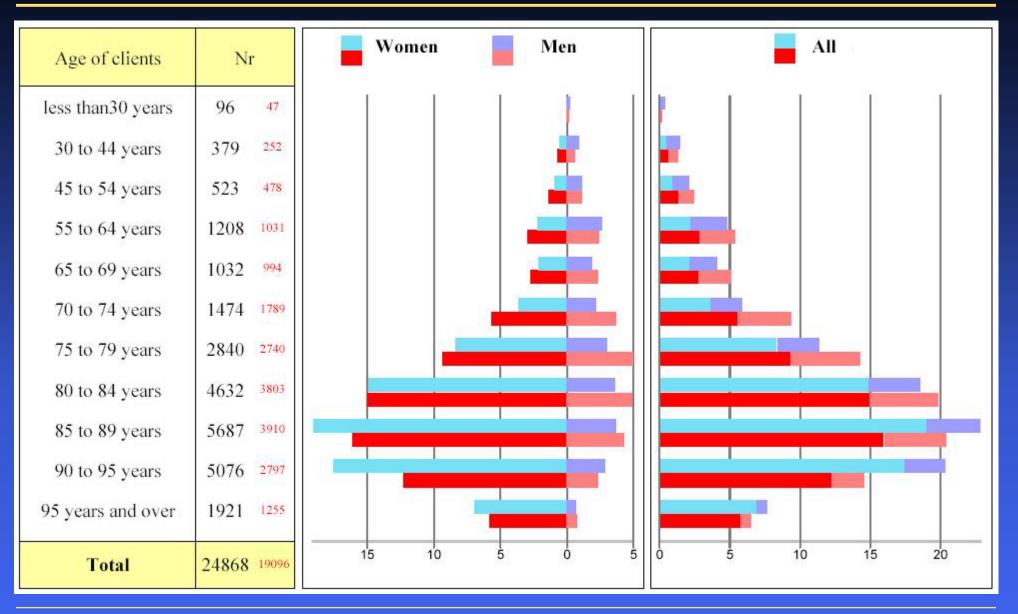
 Comparison of the population of German, French and Swiss Nursing Homes and extended care hospitals (24 868 clients) with the population of similar institutions in Quebec (19 096 clients)

> (Germany, France, Switzerland : 2001-2003 data) (Quebec : 2003 data)

PLAISIR : Sex and age on admission

Age of clients	Nr	Women Men All
less than30 years	375 132	
30 to 44 years	764 ⁵⁰²	
45 to 54 years	838 773	
55 to 64 years	1574 1417	
65 to 69 years	1208 1353	
70 to 74 years	2001 2213	
75 to 79 years	3734 3350	
80 to 84 years	5217 3886	
85 to 89 years	5641 3390	
90 to 95 years	2922 1658	
95 years and over	594 422	
Total	24868 19096	15 10 5 0 0 5 10 15 20

PLAISIR : Age at time of observation



	Won	nen	Me	n	All		
Mean age on admission	80.5	78.6	70.5	72.9	78.1	77.0	
Mean age at time of observation	84.7	82.6	75.4	76.5	82.5	80,8	
Mean length of stay	4.2	4.0	4.9	3.6	4.4	3.9	
Sex distribution	76.27	71.72	23.76	28.28	100.0	100.0	

PLAISIR : Diseases prevalence (number and % of clients) coded with three digits (ICD-9)

Malignant neoplasm	1120 12	84 4.5	6.7	3
Acquired hypothyroidism	10.0 000	35 4.1		4
Diabetes mellitus		35 19.2		16
Obesity	100000000000000000000000000000000000000	67 4.7		
Deficiency anemia	1136 22	40 4.6	11.7	2
Organic psychotic conditions	12.2.2.2.2	16 25.1	31.0	21
Schizophrenic disorders	12.22.23	23 5.9		31 6
Other psychosis		38 5.8		0
Nevrotic disorders	100000	75 8.7		0 0
Spec. nonpsycho. disor. due to organ. brain damages	- 17 3 3 S	63 11.8		12
Depressive disorders	100000000000000000000000000000000000000	61 17.8		LS
Other nonpsychotic disorders	1.	36 10.4		10
Senility without mention of psychosis	100000	0 14		1
Mental retardation	962 65	53 3.9	3.4	4
Cerebral degeneration - Alzheimer	3293 37	97 13.2	19.9	13
Parkinson and other extra pyramidal diseases	2299 15	16 9.2	7.9	D.
Multiple sclerosis and demyelinating diseases	236 4	42 0.9	2.3	
Hemiplegia	1457 14	76 5.9	7.7	
Epilepsy	1011 10	25 4.1	5.4	4
Other disorders of the central nervous system	677 9	2.7	4.7	
Glaucoma	878 11	24 3.5	5.9	
Cataract	1358 16	19 5.5	8.5	
Blindness, both eyes	370 4	20 1.5	2.2	
Hearing loss	1036 14	81 4.2	7.8	
Hypertensive diseases	8636 70	69 34.7	36.7	37 37
Ischemic heart diseases	4055 48	16.3	25.4	16
Cardiac insufficiency	5967 16	78 24.0	8.8	24
Other heart diseases	2495 21	06 10.0	11.0	10
Cerebro vascular diseases	2226 13	33 9.0	7.0	
Late effects of cerebrovascular diseases	3454 38	07 13.9	19.9	14 30
Diseases of arteries	1101 83	24 4.4	4.3	
Chronic obstructive pulmonary diseases	1682 36	6.8	18.9	7
Hernia of abdominal cavity	551 🕺	62 2.2	4.5	2
Renal failure	1406 14	73 5.7	7.7	5 a
Rheumatoid arthritis	364 3	20 1.5	1.7	1
Osteoarthrosis	3800 35	64 15.3	18.3	15
Other arthropathies	1157 7	95 4.7	4.2	3
Dorsopathies	1545 84	47 6.2	4.4	6
Osteopathies	3570 31	68 14.4	16.6	14 17
Aphasia	749 6	77 3.0	3.5	¥
Late effects of musculo squel, tissue injuries	3618 24	14.5	12.7	13 15

PLAISIR : Handicaps (1/6)

MOBILITY

	Nr		%		
1. Fully mobile	26	2	0	0	
2. Variable restriction of mobility	36	7	0	0	
3. Impaired mobility (slowness)	76	6	0	0	
4. Reduced mobility	888	227	4	1	4
5. Neighbourhood restriction	2405	695	10	4	10
6. Dwelling restriction	5371	2898	22	15	15 22
7. Floor restriction	6024	6370	24	33	24
8. Room restriction	1652	1372	7	7	7
9. Total restriction of mobility	8390	7519	34	39	34

PLAISIR : Handicaps (2/6)

INDEPENDENCE FOR ADL

	Nr	0	9	6	
1. Independent	21	1	0	0	
2. Ind. with mechanical device	10	i.	0		
3. Ind. with adaptation / modif. of the environm.	5	1	0	0	
4. Situational dependence	35	8	0	0	
5. Dependence long intervals (<= 1 x /24h)	128	28	1	0	1
6. Dependence $> 1 \text{ x /}24 \text{h}$ predictable	2474	897	10	5	10
7. Dependence at short intervals and unpredictable	11304	6826	45	36	36
8. Dependent for most needs	7036	7547	28	40	28 40
9. Dependent for all needs	3855	3788	16	20	16 20

« MOBILITY » AND « INDEPENDENCE (ADL) » CROSSTABLE

ADL		1		1			Î.		Ĩ		1	1	1	- 1			ľ	1		
Mobility	1		2		3		4		5		6		7		8		9		Tota	ıl
1	11	1	-	-	1		2		6	•	4	1	2	-	25		1.2		26	2
2		-	1	-	1		4		8	1	17	3	5	3	2070	•	-		36	7
3	2	20	4	2	1	-	4	1	17	2	45	3	3	22	25		-	<u>_</u>	76	6
4	5	20	2	25	1	1	14	2	36	10	496	103	333	101	1	10	-	2	888	227
5	3	20	3	25	1	φ	9	1	52	9	860	206	1444	417	33	62	-	2	2405	695
6	-	-	-	2	-	2	2	3	8	6	816	427	4019	2085	526	377	1		5371	2898
7	22	-	12/	-	25		20	1	1	Ģ.	201	140	3837	3282	1930	2851	55	96	6024	6370
8	828	-	81 <u>2</u> 6	-	2		2	÷	2	Ģ.	35	14	975	648	617	681	25	29	1652	1372
9	828	**	120		2		20	ų.	2	×	2		686	290	3929	3566	3775	3663	8390	7519
Total	21	1	10		5	1	35	8	128	28	2474	897	11304	6826	7036	7547	3855	3788	24868	19096

PLAISIR : Handicaps (4/6)

OCCUPATION

24	N	Nr		6			
1. Customarily occupied	65	7	0	0			
2. Intermittently unoccupied	23	7	0	0			
3. Curtailed occupation	132	60	1	0	1		
4. Adjusted occupation	1805	721	7	4	4 7		
5. Reduced occupation (in terms of amount of time)	1107	326	4	2	4		
6. Restricted occupation (in terms of type)	5304	4136	21	22		21	
7. Confined occupation (amount of time and type)	9965	7377	40	39			40
8. No occupation	5566	5251	22	27		22	and a
9. Unoccupiable	901	1211	4	6	4		

PLAISIR : Handicaps (5/6)

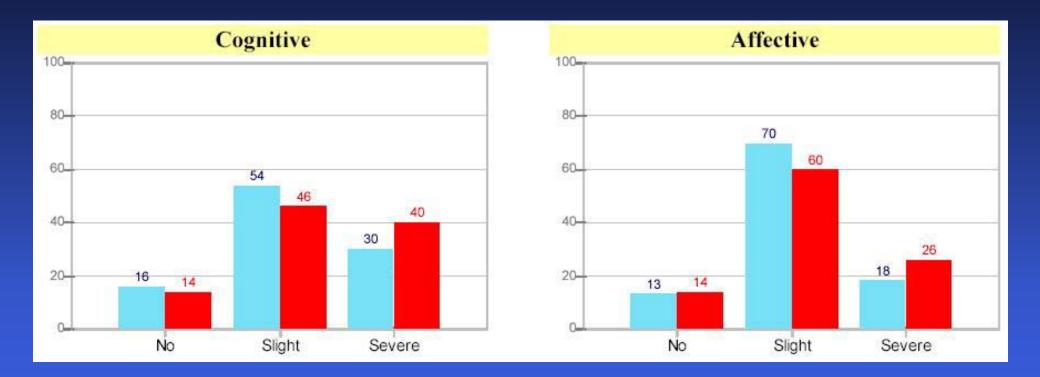
SOCIAL INTEGRATION

	N	9	6	24			
1. Socially integrated	85	24	0	0			
2. Inhibited participation (shyness, timidity)	38	5	0	0			
3. Restricted participation (type of social activities)	453	243	2	1	2		
4. Primary and secondary contacts only	2072	1318	8	7	7 8		
5. Secondary contacts difficult	5420	4163	22	22		22 22	
6. Primary contacts only	7639	4981	31	26			26
7. Primary contacts difficult	4780	4157	19	22		19	
8. Alienated (unable to relate to others)	4201	4143	17	22		17	
9. Socially isolated (no relationships)	180	62	1	0	1		

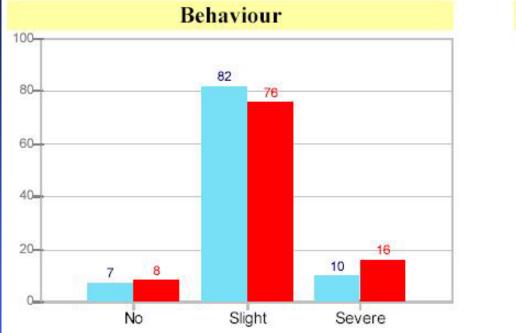
ORIENTATION

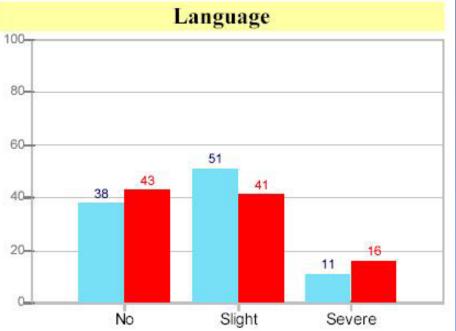
	N	9	6		
1. Fully orientated	26	10	0	0	
2. Fully compensated impediment to orientation	165	52	1	0	1
3. Intermittent disturbance of orientation	343	165	1	1	1
4. Partially compensated impediment to orientation	3407	2671	14	14	14
5. Moderate impediment to orientation	8095	5195	33	27	27 33
6. Severe impediments to orientation	5474	3789	22	20	20 22
7. Orientation deprivation	2562	2352	10	12	10 12
8. Disorientation	4725	4847	19	25	19
9. Unconscious, persistent vegetative state	71	15	0	0	1

PLAISIR : Psychological and sensorial impairments (1/3)

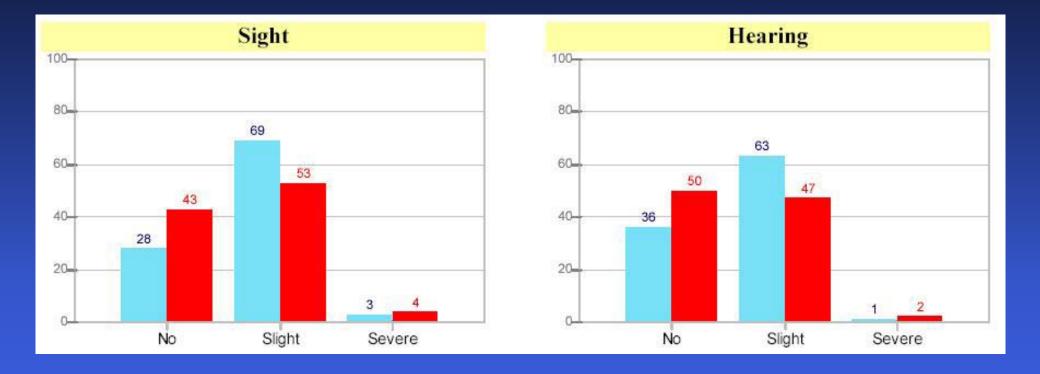


PLAISIR : Psychological and sensorial impairments (2/3)





PLAISIR : Psychological and sensorial impairments (3/3)



PLAISIR : Distribution of clients according to the level of cognitive deficits (Reisberg scale) and the level of psychiatric problems

	Nr		%	0	NMC	/CD	
No problem	2660	2195	11	11	76	125	11
Light cognitive deficits	5913	3777	24	20	112	142	24
Light moderate cognitive deficits	7079	6049	28	32	171	188	28
Severe moderate cognitive deficits	162	115	1	1	196	211	1
Severe cognitive deficits : active client	2037	2294	8	12	196	212	8
Severe cognitive deficits : passive client	2868	2632	12	14	221	251	12
Total of cognitive deficits	18059	14867	73	78	163	191	
Light psychiatric problems	2866	1541	12	8	88	117	12
Moderate psychiatric problems	1246	492	5	3	120	151	5
Severe psychiatric problems	37	1	0	0	171	101	
Total of psychiatric problems	4149	2034	17	11	98	125	

PLAISIR : Prevalence of specific problems of behaviour and mood

	Nr	%
No problem	6413 5673	26
Physical abuse	2159 2654	9
Verbal abuse	4751 3487	19 18
Disturbs others	3579 3006	14
Agitation	4584 3444	18
Wandering	2445 2121	10
Behaviour problems	9607 8012	39 42
Persistent anxiety	6399 5322	26
Sadness	5880 ²⁹²⁷	15
Expressions of distress	2098 <mark>850</mark>	4
Withdrawal	5950 2108	24
Awake 7 hours or less a day	462 345	2 2
Mood problems	13179 8420	53 44
Behaviour and mood problems	4759 3390	19 18

PLAISIR : Use of physical and chemical means of protection

	Rarely So		Some	times	Oft	en	Often
	N	r	N	r	N	r	%
No protection	-			×	5297	1028	5
Bed rails	39	40	71	98	8555	14408	34
Geriatric chair table	22	52	20	242	283	2005	1
Wheelchair table	4	14	14	81	311	1154	1
Protections fitted to furniture	65	105	104	419	8623	14452	35
Strait jacket	2	18	2	9	54	241	
Wrist restraint(s)	1	5	1	6	51	161	1
Ankle restraint(s)	1	1			20	15	
Abdominal band	12	108	25	158	651	6190	3
Body restraint, jumpsuit	1	10	-	12	18	323	2
Protections limiting mobility	15	141	28	184	737	6542	3 34

PLAISIR : Use of physical and chemical means of protection

	Rarely S		Some	times	Oft	en	Often
	Nr		Nr		N	r	%
Isolation room	6		4	4	-	5	
Locked ward		5	1	1	558	1174	2 6
Protections limiting liberty	6	4	7	9	567	1259	2
Psycho-active drugs	325	222	100	110	16171	13308	65 70

PLAISIR : Prevalence of mechanical devices

	Nr	%	
No decrease or loss	3458 1862	14 10	14
None (with decrease / loss)	3982 1501	16 8	8
Cane	3803 848	15 4	15
Walker	5884 5164	24 27	24
Quadcane	317 233	1 1	1
Handrails or furniture	1998 1051	8 6	8
Compensation for walking	10614 6808	43 36	36
Orthesis	454 865	2 5	2 5
Prosthesis	91 33	0 0	
Wheelchair no assistance	2040 4127	8 22	8 22
Wheelchair with assistance	7592 7386	31 39	31
Motorized wheelchair	191 698	1 4	1
Geriatric chair	997 3279	4 17	4
Wheelchair or geriatric chair	9497 12984	38 68	38
Lift	1069 5191	4 27	4 27



Required services profile (Assistance and nursing care plan)

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PLAISIR : Determination of nursing and assistance services required

Criteria framing the determination of required services :



PLAISIR : Determination of nursing and assistance services required

Implementation of criteria framing the determination of required services

	Who ?	When ?
Appropriatness	Caregivers / Evaluator / Desk-reviewer	Individualized care plan
	Insurers	Basket of insured services Care intensity standards
Effectiveness	Caregivers / Evaluator / Desk-reviewer	Individualized care plan
Equity	Insurers	Basket of insured services
	Insurers	Basket of insured services
Efficiency	Caregivers / Evaluator / Desk-reviewer	Individualized care plan
Preferences	Caregivers / Evaluator	Individualized care plan
Saturation	Caregivers / Evaluator / Desk-reviewer	Individualized care plan

PLAISIR : Determination of nursing and assistance services required

 Nomenclature of care interventions Closed nomenclature (184 interventions)

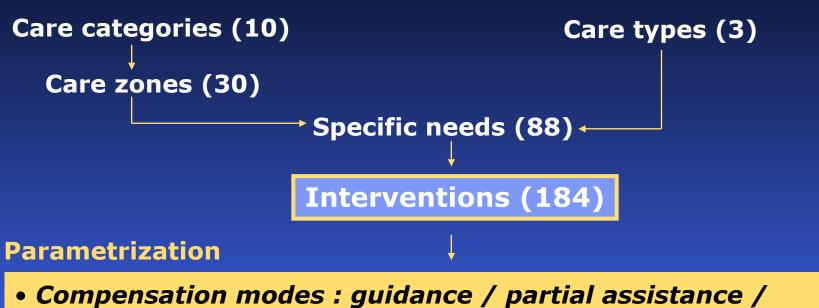
 Elaboration of care actions through the parametrization of care interventions
 Open nomenclature (± 1 000 care actions)

Frequency standards of interventions (indicative)

Retrospective care plan (over the last seven days)

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PLAISIR : Nursing care and assistance nomenclature (1/5)



- complete assistance / teaching
- Constant presence of nursing staff : yes / no
- Number of nursing staff, etc...

Actions of nursing care and assistance (±1000)

PLAISIR : Nursing care and assistance nomenclature (2/5)

FEEDING AND HYDRATION EXAMPLE

Category100 FEEDING AND HYDRATION
Zone110 NATURAL FEEDING AND HYDRATION
Specific need111 Meals
> 1111 Breakfast
▶ 1112 Lunch
▶ 1113 Supper
112 Snacks
Intervention > 1121 Snacks
113 Hydration
1131 Hydration
114 Complete the menu
> 1141 Complete the menu
Zone120 ARTIFICIAL FEEDING AND HYDRATION
121 Continuous gavage
> 1211 Continuous gavage with/without pump
122 Intermittent gavage
1221 Intermittent gavage

PLAISIR : Nursing care and assistance nomenclature (3/5)

• Level of nursing care and assistance actions :

Feeding and hydration example

± 30 actions

Breakfast : guidance Breakfast : guidance / constant presence Breakfast : partial assistance Breakfast : partial assistance / ct. pr. Breakfast : complete assistance

Lunch, supper and snacks (idem : Breakfast)

Hydration : guidance Hydration : guidance / ct. pr. Hydration : complete assistance

Complete the menu : guidance Complete the menu : guidance / ct. pr. Complete the menu : complete assistance

Continuous gavage : with pump Continuous gavage : without pump

Intermittent gavage

Intermittent gavage : ct. pr.

PLAISIR : Nursing care and assistance nomenclature (4/5)

- FEEDING AND HYDRATION : 2 ZONES
 - **6** SPECIFIC NEEDS
 - **8** INTERVENTIONS
 - **30 ACTIONS**

• **PLAISIR**

10 CATEGORIES 30 ZONES 88 SPECIFIC NEEDS 184 INTERVENTIONS ± 1000 ACTIONS **3 TYPES**

PLAISIR : Nursing care and assistance nomenclature (5/5)

	CARE CATEGORIES	Care zones	Specific needs	Interventions
1	Feeding and hydration	2	6	8
2	Elimination	2	7	21
3	Hygiene	2	6	14
4	Mobilization	2	8	10
5	Communication	3	8	22
6	Respiration	3	7	14
7	Medication	2	5	12
8	I.V. therapy	2	6	6
9	Treatments	8	23	48
10	Diagnostic procedures	4	12	29
		30	88	184

- 000 RESPIRATION
 - 010 FREEING OF RESPIRATORY WAYS
 - **011** Humidifier
 - **012** Respiratory exercices
 - **013** Chest physiotherapy
 - 014 Aérosol
 - **015** Suctioning of secretions
 - **020 ASSISTED RESPIRATION**
 - 021 Oxygen
 - **030 TRACHEOSTOMY CARE**
 - 031 Tracheostomy

- **100 FEEDING AND HYDRATION**
 - **110 NATURAL FEEDING AND HYDRATION**
 - 111 Meals
 - **112 Snacks**
 - **113 Hydration**
 - **114** Choose the menu
 - **120 ARTIFICIAL FEEDING AND HYDRATION**
 - **121** Continuous gavage
 - **122 Intermittent gavage**

200 ELIMINATION 210 ELIMINATION : BASIC CARE 211 Natural elimination 212 Incontinence 220 ELIMINATION : TECHNICAL CARE 221 Assisted elimination 222 Bladder irrigation 223 Rectal interventions 224 Anal stimulation

225 Ostomy care

300 HYGIENE 310 HYGIENE : BASIC CARE 311 Washing 320 OTHERS HYGIENE CARE 321 Genital hygiene 322 Hair care 323 Beauty care 324 Clothing

00 MOBILIZATION 50	00 COMMUNICATION
410 MOBILIZATION : BASIC CARE	510 RELATIONAL CARE
411 Get up	511 Individual supportive
412 Lie down	communication
413 Get up and lie down	512 Aid relation
with lift	513 Individual or group
414 Walk	activities
415 Push wheelchair	520 TEACHING
	521 Teaching
420 OTHER MOBILIZATION ACTIONS	(client or family)
421 Rubbing and positioning	530 OTHER COMMUNICATION
422 Muscular exercices	ACTIVITIES
423 Physical restraints	531 Data collection
	532 Psychosocial
	rehabilitation program
	533 Medical interview
	534 Clinical presentation

40

00 ME	DICATION	700 I.V. THER
610	PREPARATION OF	710 I.V. TH
	DRUGS	711
	611 Preparation of	712
	drugs	713
620	PREPARATION AND	714
	ADMINISTRATION	720 BLOOD
	OF DRUGS	721
	621 Oral way	
	622 Enteral way	722
	623 Topical way	
	624 Parenteral way	800 TREATME
		810 DIALYS
		811
		820 GASTR

RAPY ERAPY **I.V. Insertion of perfusion** Surveillance of perfusion **Change I.V. solution** Change I.V. tubing AND DERIVATIVES First transfusion and change of transfusion bag Surveillance of the transfusion INTS SIS

811 Ambulatory peritoneal dialysis

20 GASTRIC TUBE INSERTION

821 Gastric tube insertion

60

830	DRAINAGE 831 Straight drainage		865 Orthopedic prosthesis or orthesis
	832 Under H ₂ O drainage		866 Moulded cervical or
	833 Drainage with suction		dorso-lumbar corset
840	CLAMP / UNCLAMP OF CATHETER		867 Adapted wheelchair
	841 Clamp / unclamp of catheter		
850	IRRIGATION	870	DERMATOLOGICAL CARE,
	851 Vaginal irrigation		WOUND AND BANDAGE
	852 Vulval irrigation		871 Wound care
	853 Auricular irrigation		872 Bandage
	854 Gastric irrigation		873 Dermatological care
860	PROSTHESIS/ORTHESIS/ELASTIC		874 Other care
	STOCKING/BANDAGES	880	INFECTION CONTROL
	861 Hearing aid		881 Precautionary techniqu
	862 Eye shield or ocular prosthes	is	barrier
	863 Elastic stocking		882 Precautionary techniqu
	864 Bandage		extended

techniques:

techniques:

900 DIAGNOSTIC PROCEDURES

910 CLINICAL AND COMPORTEMENTAL SURVEILLANCE

- **911** Observation
- 912 Vital signs
- 913 Neurological signs
- 914 Vascular signs
- **915 Weight/measurement**
- 920 MONITOR
 - **921** Monitor intake
 - 922 Monitor output
- 930 SAMPLE AND TEST
 - 931 24 hours collection
 - 932 Sample
 - **933 Clinitest-acetest**
- 940 MEDICAL ASSISTANCE
 - 941 Assistance for examinations
 - 942 Assistance during a medical intervention

FEEDING AND HYDRATION

	NURSING ACTIONS	AIDE												S	CHE	DUL	E										
CODE	REQUIRED	MODE	DAY(S)	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
	MEALS																										
	W - Individual constant																										
	presence 1. no 2.yes																										
1040	BREAKFAST	1 2 3	MTWTFsS									1								1 1							
w		1 2 3	MTWTFsS									 															
1050 <u>w</u>	DINNER	1 2 3	MTWTFsS									1 1 1								, , ,							
w		1 2 3	MTWTFsS									, 								, , ,							
1060 <u>w</u>	SUPPER	1 2 3	MTWTFsS		ļ							i 								≀ ∲							
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		1 2 3	MTWTFsS									1 								י {							
1070 - w	SNACKS	1 2 3	MTWTFsS		ļ							ו 								। ∤							
		1 2 3	MTWTFsS									1 								 						┝┘	
1080	HYDRATION	1 3										1 		-						 							
		1 3										ı {								 							
1090	COMPLETE THE MENU	1 3	MTWTFsS								 	 	<u> </u>	-						 					┢──┘	┟──┘	$\left - \right $
1100	CONTINUOUS GAVAGE	ļ		00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
	X = 1 with pump X = 2 without pump																			 							
$\begin{array}{c} \frac{1}{z} \\ x \frac{2}{z} \end{array}$	Beginning	в 3	MTWTFsS									 															
x <u>2</u> z	End	E 3	MTWTFsS																	 							
1110	INTERMITTENT GAVAGE																										
w		3	MTWTFsS																								
	W - Constant presence 1. no 2. yes]																					
	OTHERS:											i 1								i 1							
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AMBULATION

	NURSING ACTIONS	AIDE														DUL											
CODE	REQUIRED	MODE	DAY(S)	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	1 16	17	18	19	20	21	22	23
	GET UP OR LIE DOWN X: Mechanical aid/Amputation																										
	1. No 2. Yes											i 								; 							
	Z: Nb. of staff required																										
$\frac{4010}{x}$ $\frac{1}{z}$	GET UP WITH ASSISTANCE	1 2 3	MTWTFsS									1 								; ; ;							
	Specify: X:	1 2 3	MTWTFsS									ļ								 							
	Z: Nb. of staff required	1 2 3	MTWTFsS									i i								i							
$\frac{4015}{\overline{x} \overline{z}}$	LIE DOWN WITH ASSIST.	1 2 3	MTWTFsS									i i															
~ 2	Specify: X:	123	MTWTFsS																								
	Z: Nb. of staff required	123	MTWTFsS	·								 															
				00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
																				; 							
4020 <u>Z</u>	GET UP WITH LIFT	3	MTWTFsS																	; 							
L	Z: Nb. of staff required	3	MTWTFsS																								
4025 <u>z</u>	LIE DOWN WITH LIFT	3	MTWTFsS									, , ,								, , ,							
	Z: Nb. of staff required	3	MTWTFsS									, , ,								; ;							
												; ;								i I							
$\frac{4030}{x}$ ${7}$	ASSIST. NEEDED TO WALK X = Mechanic. aid/Amputation	12	MTWTFsS																	 							
	1. No 2. Yes Specify:	12	MTWTFsS																								
	X: Z: Nb. of staff required	12	MTWTFsS																								
	Z: ND. of staff required											-															
4040	PUSH WHEELCHAIR OR	3	MTWTFsS									1								1							
	GERIATRIC CHAIR	3	MTWTFsS									1								1							
		3	MTWTFsS									1															

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AMBULATION

AMBULATION

CODE	NURSING ACTIONS	AIDE		DAY	(0)													DULI											
CODE	REQUIRED	MODE		DAY	(S)	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
4050 <u>-</u> Z	RUBBING AND POSITIONING	123	мт	wτ	FsS																								
	Z: Nb. of staff required:	123	мт	wт	FsS																								
		123	мт	wт	FsS																								
	MUSCULAR EXERCISES				-									1															
4060 w	PASSIVE AND/OR ACTIVE EXERCISES	123	мт	wт	FsS																								
	W - Constant presence	1 2 3	мт	₩Т	FsS																								
	1. No 2. Yes	123	мт	wτ	FsS																								
						00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
4070 x w	STRUCTURED PASSIVE AND/OR ACTIVE EXERCISES					ļ																							
	Circle one:	123			FsS																								
	X: rehabilitation:1. short term2. long term	123				<u> </u>																						-	
	W - Constant presence	1 2 3	мт	WТ	FsS																								_
	1. No 2. Yes																				i								
4080 <u>x</u>	PHYSICAL RESTRAINTS	1 3	мт	wт	FsS														_										
x	X: Client's agitation	1 3	мт	wт	FsS																								
	level Circle one:	1 3	мт	wт	FsS																								
	1. not agitated 2. agitated				•••••																								
	OTHERS:																				1								
				·																	i 				-				
																					1								
CONVELCINE &																													

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AMBULATION

PLAISIR : Example of care interventions frequency standards in Switzerland (indicative standards)

TRACHEOSTOMY CARE : HYDRATION: URETHRAL CATHETER CARE : PARTIAL WASHING: COMPLETE WASHING: PEDICURE, MANICURE : ORAL HYGIENE : MASSAGES AND CHANGES **OF POSITION : PASSIVE AND / OR ACTIVE MUSCULAR EXERCISES : RECREATIONAL ACTIVITIES : OBSERVATION:**

One time per day Minimum of two times per day Two times per day Six days per week One day per week One time per week Two times per day If bedridden, eight times per day

Two times per day for bedridden clients Three times per week Once per night for client not requiring care during the night

PLAISIR : Individual care plan

REQUIRED CARE ACTIONS	WEEK			DAY	NIGHT
				7 8 9 0 1 2 3 4 5 6 7 8 9 0	1 2 3 0 1 2 3 4 5 6
Oxygen – complete assistance	m		В	E	В
Breakfast – partial assistance	MTWt F	S s	S	1	
Lunch – partial assistance	MTWt F	Ss	S	1	
Supper – partial assistance	MT Wt F	Ss	S	1	
Snacks – partial assistance	MTWt F	Ss	S	1	
Oral hydration – guidance	MTWt F	0 0	S	1 1	
Toilet or commode – complete assistance/ct pr./2 staff	MTWt F	Ss	F	3 times	
Urinary incontinence care - complete assistance/2 staff	MTWt F	Ss	F	1 time	2 times
Fecal incontinence care – complete assistance/2 staff	M W		F		1 time
Partial washing in bed – complete assistance	M Wt F	Ss	S	1	
Complete washing in bathtub – complete assistance	Т		S	1	
Shampoo/rinse – complete assistance	Т		S	1	
Manicure/pedicure – complete assistance	Т		S	1	
Brushing of teeth – complete assistance	MTWtF	Ss	S	1 1	
Dressing -functional client - complete assistance	MTWt F	S s	S	I	
Undressing -functional client - complete assistance	MT Wt F	Ss	S	1	
Get up with assist without mechanical device - complete assist./ 2 staff	MTWt F	Ss	S	1	
Lie down with assist without mechanical device - complete assist./ 2 staff	MTWt F	Ss	S	1	
Push wheelchair or geriatric chair	MTWtF	S s	S	1 1	
Push wheelchair or geriatric chair	T F		S	1	1
Rubbing and positioning – complete assistance – 2 staff	MTWt F	S s	S	1	1 1
Passive and/or active exercises – complete assistance	MTWt F	S s	S	1	
Ind. supp. comm slight cogn. def resistant to certain care act./average stim.	MTWt F	Ss	P	80 %	20 %
Preventive aid relation with significant others/family – minimal	t		С	yes	no
Recreational activities		S	Α	2 clients - 1 staff - at 15 h. for	: 30 minutes
Oral medication – complete assistance	MTWt F	S s	S	1	
Medication : inhalation - complete assistance	MTWt F	S s	_	1 1	
Application of ointment without dressing - 1 % of body surface area	Т		S		1
Glucometer –complete assistance	M W V	1	S	1 1	

PLAISIR : Comparison of the profiles of required services of two populations

 Comparison of the population of German, French and Swiss Nursing Homes and extended care hospitals (24 868 clients) with the population of similar institutions in Quebec (19 096 clients)

> (Germany, France, Switzerland : 2001-2003 data) (Quebec : 2003 data)

Feeding and hydration

	% of cli	ents	Frequ per o	ency lay	Guidi motiv	ng or ating	Par assist			tial ance pr.	Com assis	
1041 meals	94	96	3.0	2.9	41	28	47	52	1	-	17	23
1070 snacks	91	98	1.6	2.0	49	49	35	30	1	-	15	21
1080 hydration	91	86	2.1	2.5	83	72	-	- 1	-	-	18	29
1090 menu selection	24	24	1.0	1.0	28	23	-		-	-	72	77
1100 continuous gavage	1	1	0.9	1.1	-	-	-	-	-	-	100	100
1110 intermittent gavage	2		2.8	3.7			-	-	-	-	100	100

Elimination

	%	ő of cl	ients	Frequ per o	ency day	Guidi ′ motiv	ng or ating	Part assist		Par assist Ct.	ance	Com assis	plete tance
2030 urinal	L	4	5	2.5	3.2	48	62	34	25	-	120	19	13
2040 bedpan		4	4	2.1	2.5	1	4	10	14		120	89	82
2050 help to toilet or commode		46	45	3.6	3,5	14	11	33	24	8	8	46	57
2060 urinary incontinence care		56	74	4.0	5.1	10	4	8	5		-	82	92
2070 fecal incontinence care		34	50	1.0	0.8	- 1	-			-	-	100	100
2100 insertion of urethral catheter	/W	1	2	1.5	1.9	10	2		1	-	-	90	98
2110 care of urethral catheter		7	2	2.0	1.9	1	1	1	-	-	-	100	99
2120 drainage of collection bag		8	3	2.8	3.0	1	1			-	-	99	99
2130 bladder irrigation	/W	2	1	4.2	6.0	1 1	-		-	-	-	100	100
2180 rectal irrigation	/W	4	5	1.5	1.3	1	-	-	-	-	-	100	100
2190 rectal examination	/ W	-	5	2.9	1.3	14	-	-	-	-	•	100	100

/W: frequency / week

Hygiene

	%	of c	lients	Frequ per	iency day	Guidi ′ motiv	ng or ating	Par assist		Par assist Ct.	ance	Com assis	plete tance
3030 partial washing	/W	85	87	5.9	5.0	8	5	31	19	24	14	37	62
3040 complete washing	/W	100	100	1.6	2.5	5	1	2	1	35	23	58	75
3050 personal hygiene	/W	4	3	6.7	6.9	5	1	22	8	28	19	44	73
3090 shampoo	/W	77	96	1.1	1.0	3	-	2		7	2	88	97
3100 shampoo / hair cut / style	/W	3		1.0	1,4	· -	•	2		1	-	97	100
3130 manicure / pedicure	/W	92	99	1.0	1.0	1		53	3	-	-	45	97
3140 shaving of beard / hair removal	/W	34	30	4.4	6.0	11	11	13	13	9	8	67	69
3151 jewelry / make-up		6	10	1.5	1.8	12	13	43	37	-	-	46	51
3160 glycerine swabs		8	14	2.7	3.1	4	4	7	7	1	-	88	88
3170 brushing of teeth		77	76	2.0	3.0	24	13	17	12	21	10	37	65
3181 dressing / undressing		84	83	1.9	2.0	16	9	25	16	22	16	41	61

/W: frequency / week

Mobilization

	% of c	lients	Frequ per o		Guidi motiv	ng or ⁄ating	Par assist				Com assis	plete tance
4011 get up / lie down	70	58	4.4	4.7	32	32	48	53	-	•	23	19
4021 get up / lie down with lift	4	28	3.1	3.3		-		10.000		121	100	.100
4030 assitance to walk	37	35	3.5	3.3	68	62	33	39	<u>е</u>	-		
4040 push wheelchair or geriatric chair	29	48	2.5	2.1				160	2	623	100	100
4050 rubbing / positioning	55	74	3.9	4.4	1	-	43	42	<u></u>	-	59	58
4060 muscular exercices	31	42	1.8	1.8	1	1	4	3	25	18	71	79
4080 physical restraints	2	17	1.6	2.4	-	3		14.5	-	-	100	97

PLAISIR



Measurement of required resources

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PLAISIR : Measurement of required resources

 Direct and indirect care (DIC) (Care actions) 	Net hours of care (NHC) Net minutes of care (NMC)
 2.1. Communications regarding the client (CRC) 2.2. Administratives activities (AA) maintenance (M) and travelling (T) 	Productive hours of care (PHC) Productive minutes of care (PMC)
3. Breaks	Worked hours of care (WHC) Worked minutes of care (WMC)
4. Social benefits	Remunerated hours of care (RHC) Remunerated minutes of care (RMC)

PLAISIR : Measurement of required resources

Care actions

- Predetermined unitary times (prescritive standards) **Reference period** : day, week, month **Frequency** on the reference period (indicative) standards)
- Example : shower, complete assistance, constant presence,
 - Unitary time : 18 minutes
 - Reference period : the week
 - Frequency : 2 times per week

Measure of required resources : $2 \times 18 = 36$ minutes per week of direct and indirect care (DIC)

For a set of services :

- the service A requires : 36 minutes / week
- the service **B** requires :
- the service **C** requires :

The services A, B, C require :

- 30 minutes / week
- 60 minutes / week

126 minutes / week

PLAISIR : Measurement of required resources

Examples of care actions unitary times

INTERVENTIONS -Care actions	UNITARY TIME (min./x)
PARTIAL WASHING At sink/partial assistance/constant presence/one staff	12.0
COMPLETE WASHING In bed/complete assistance/one staff	22.0
BRUSHING OF TEETH Partial assistance	2.33
PERSONAL HYGIENE IN BED Guidance	1.0
SHAMPOO AND RINSE Complete assistance	15.0
MANICURE - PEDICURE Complete assistance	5.0
DRESSING Dysfunctional client/complete assistance/one staff	15.0

PLAISIR : Individualization of the measure of required resources

		Individualization
Which services are required ?	No standards. The only limit is the nomenclature	Yes
At which frequency ?	Indicative standards	Yes
Unitary times of services	Prescriptive standards	No

PLAISIR : Particular category of care action : the communications regarding the client (CRC)

It's difficult to associate the CRC with specific care actions. It is easier to measure the time of the CRC by functional categories in relation to the level of direct and indirect care of the client :

Verbal CRC :

- Between members of the nursing team
- With the doctors
- With the other services / professionals
- With the family

Written CRC :

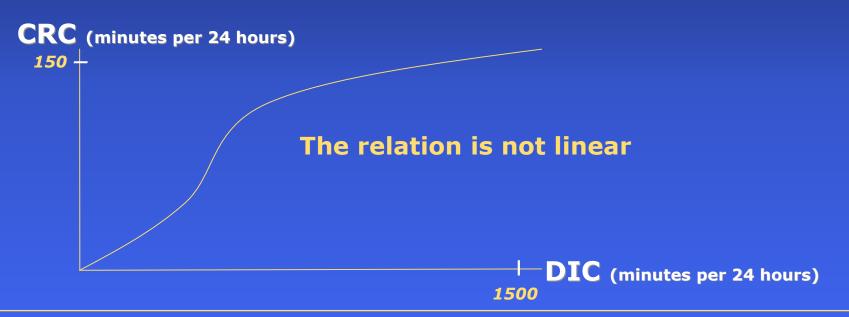
- Medical record
- Nursing care plan
- Other

PLAISIR : Measurement of CRC's time per client -day

The communications regarding the client time changes with :

- the type of nursing unit : nursing home, extended care, rehabilitation
- the level of direct and indirect care of the client (DIC)

Higher is the level of direct and indirect care, higher is the CRC's time.



PLAISIR : Services and resources received

- Nursing care and assistance resources represent, in time, 80 to 90 % of health-social resources required by institutionalized dependent elderly.
- The other resources (rehabilitation, medical, ...) are nevertheless important to get the global picture of the elderly needs.
- As they represent only 10 to 20 % of globaly required resources, professionnal evaluations of services required in physiotherapy, occupational therapy, orthophony... would be much too costly.

Solution proposed by PLAISIR :

TO DOCUMENT SERVICES RECEIVED RATHER THAN SERVICES REQUIRED BY THE ELDERLY IN THE MEDICAL AND REHABILITATION AREAS.

PLAISIR : Services and resources received

Physiotherapy		
Occupational therapy	Minutes / week Days / week	В
Speech therapy		
Rehabilitation nursing	Days / week	
Training in dressing, in toi in locomotion, in trans		С
Treatments : chemotherapy, radiatio dialysis, transfusions, o		D

Medical services

Visits / month

22 variables

Ε

					3. Training in	n eating/swa n toileting a n dressing/g n locomotio	allowing ctivities prooming	
					D. SPECIFIC RECEIVEI		IENTS	
					1. [No	2.	les
					Indicate if the tre tution (IN) or in	eatment is r another fac	ility (OUT).	
					1. Chemotherap	у		2. EXT.
					2. Radiation trea	atment		
					3. Inhalation the	rapy		
					4. Dialysis			
					5. Transfusions			
					6. Parenteral fee	eding		
		ON THERAPY (s			 7. Stasis ulcer 8. Pressure ulce 	rs (stage 1	or 2)	
and t	he number of days p	inutes for each therap	was received.		9. Pressure ulce	rs (stage 3	or 4)	
		Number of minutes/week	Number of days/week		10. Foot care		Nsg 🗌	Pod.
	Physical							
	Occupational Speech				E. MEDICAL	ROUND	s	
		C. Sent 1002	1	1	Usual num Received		octor's visits	
COP	YRIGHT © ERO	S - Sept. 1992						

C. NURSING REHABILITATION/ SERVICES RECEIVED

PLAISIR 93

PLAISIR : Individual profile of resources (required/received)

Care Catego	pries	Feed.	Elim.	Hygi.	Mobi.	Resp.	Medi.	IV Ther.	Treat	Diag.M.	Basic C.	Tech.C.	Comm.	Total
Minutes/day		16.00	37.43	61.20	84.29		4.80		4.00	6.00	198.92		15.00	228.72
Medical vis	its/month: Min/week 30	Days/v 1.0												
Occ. ther. Speech t.	-													
	<u>al</u>						Ar.	D/w	Nursing re	habilitation	K	Treatment	ts	

PLAISIR : Comparison of the profiles of required resources of two populations

 Comparison of the population of German, French and Swiss Nursing Homes and extended care hospitals (24 868 clients) with the population of similar institutions in Quebec (19 096 clients)

> (Germany, France, Switzerland : 2001-2003 data) (Quebec : 2003 data)

PLAISIR : Profile of resources required for basic care per intervention

Feeding and hydration

	% of clients	% net	minutes of care (NMC)	NMC	/CD
1041 meals	94	96	13.3 12.8	19.1	22.6
1070 snacks	91	98	2.1 2.4	3.0	4.2
1080 hydration	91	86	0.3 0.4	0.5	0.8
1090 menu selection	24	24	0.2 0.1	0.3	0.3
1100 continuous gavage	1	1	0.1 0.1	0.2	0.1
1110 intermittent gavage	2	0	0.2 0.1	0.3	0.1
Total	99 1	100	16.4 15.9	23.4	28.0

PLAISIR : Profile of resources required for basic care per intervention

Elimination

	% of clients		% net minutes of car (NMC)	e	NMC	/CD
2030 urinal	4	5	0.1	0,1	0.1	0.2
2040 bedpan	4	4	0.2	0.2	0.3	0.3
2050 help to toilet or commode	46	45	5.3	4.0	7.5	7.0
2060 urinary incontinence care	56	74	8.0	11.5	11.5	20.3
2070 fecal incontinence care	34	50	1.5	1.4	2.1	2.5
2100 insertion of urethral catheter	1	2	0.0	0,0	0.0	0.1
2110 care of urethral catheter	7	2	0.3	0.1	0.4	0.1
2120 drainage of collection bag	8	3	0.2	0.1	0.3	0.1
2130 bladder irrigation	2	1	0.1	0,0	0.1	0.1
2180 rectal irrigation	4	5	0.0	0.0	0.0	0.0
2190 rectal examination	0	5		0,0	0.0	0.0
Others interventions	3	3	0.2	0.2	0.2	0.3
Total	79	88	15.9	17.6	22.7	31.1

PLAISIR : Profile of resources required for basic care per intervention

Hygiene

	% of clients		% net minutes of car (NMC)	e	NMC.	/CD
3030 partial washing	85	87	5.0	3.8	7.2	6.7
3040 complete washing	100	100	4.4	5.9	6.2	10.5
3050 personal hygiene	4	3	0.1	0.1	0.2	0.1
3090 shampoo	77	96	1.2	1.2	1.7	2.1
3100 shampoo / hair cut / style	3	0	0.1	17	0,1	0.0
3130 manicure / pedicure	92	99	0.2	0.4	0.3	0.7
3140 shaving of beard / hair removal	34	30	1.2	1.3	1.7	2.2
3151 jewelry / make-up	6	10	0.0	0.1	0.1	0.1
3160 glycerine swabs	6	14	0.3	0.4	0.4	0.8
3170 brushing of teeth	77	76	2.0	2.6	2.8	4.6
3181 dressing / undressing	84	83	7.2	6.7	10.3	11.8
Others interventions	0	0		-	0.0	0.0
Total	100	100	21.7	22.4	31.0	39.7

PLAISIR : Profile of resources required for basic care per intervention

Mobilization

	% of clients		% net minutes of care (NMC)	0	NMC	/CD
4011 get up / lie down	70	58	4.5	3.3	6.4	5.9
4021 get up / lie down with lift	4	28	0.5	2.6	0.7	4.6
4030 assitance to walk	37	35	3.3	2.4	4.7	4.2
4040 push wheelchair or geriatric chair	29	48	1.5	1.7	2.2	3.0
4050 rubbing / positioning	55	74	5.9	7.4	8.4	13.1
4060 muscular exercices	31	42	3.8	4.3	5.4	7.6
4080 physical restraints	2	17	0.1	0.5	0.1	0.9
Others interventions	0	0	0.0	0.0	0,1	0.1
Total	84	92	19.6	22.2	27.9	39,3

Feeding and hydration

	% of clients	% of clients % net minutes of care (NMC/CD			
		ТОТ	RN	LPN	AID	TOT	RN	LPN	AID	
1041 meals	94	13.4	0.5	2.6	97.0	19,1	0.1	0.5	18.5	
1070 snacks	91	2.1	0.4	2.1	97.5	3.0	0.0	0.1	2.9	
1080 hydration	91	0.4	0.8	4.6	94.3	0.5	0.0	0.0	0.5	
1090 menu selection	24	0.2	-	9 8	100	0.3	-	-	0.3	
1100 continuous gavage	1	0.1		100		0.2	-	0.2	3 7	
1110 intermittent gavage	2	0.2	0.3	99.4	-	0.3	0.0	0.3	- 22	
Total	99	16.4	0.5	4.8	94.8	23.4	0,1	1.1	22.1	

Elimination

	% of clients	of clients % net minutes of care (NMC)						NMC/CD				
		TOT	RN	LPN	AID	TOT	RN	LPN	AID			
2030 urinal	4	0.1	2	×.	100	0,1	2	15	0.1			
2040 bedpan	4	0.2	-	11.9	88.4	0.3	×	0.0	0.3			
2050 help to toilet or commode	46	5.3	5	1.2	98.8	7.5		0.1	7.4			
2060 urinary incontinence care	56	8.0	-	6.8	93.2	11.5	2	0.8	10.7			
2070 fecal incontinence care	34	1.5	72	8.3	91.7	2.1		0.2	2.0			
2100 insertion of urethral catheter	1	0.0	5.6	69.4	22.2	0.0	0.0	0.0	0.0			
2110 care of urethral catheter	7	0.3	0.3	99.7	-	0.4	0.0	0.4	-			
2120 drainage of collection bag	8	0.2	7.	75.1	24.9	0.3		0.3	0.1			
2130 bladder irrigation	2	0.1	1.4	98.6	2	0.1	0.0	0.1	12			
2180 rectal irrigation	4	0.0		55.6	44.4	0.0		0.0	0.0			
2190 rectal examination	0	23	100	2	<u>_</u>	0.0	0.0	15	-			
Others interventions	3	0.2	48.7	51.8	÷,	0.2	0.1	0.1	-			
Total	79	15.9	0.5	8.7	90.8	22.7	0.1	2.0	20.6			

Hygiene

	% of clients	% net minutes of c	are ((NM)	C)	N	MC	/CD	
		TOT	RN	LPN	AID	TOT	RN	LPN	AID
3030 partial washing	85	5.1	0.0	1.2	98.8	7.2	0.0	0.1	7.1
3040 complete washing	100	4.4	0.0	2.1	97.9	6.2	0.0	0.1	6.1
3050 personal hygiene	4	0,1	-	0.6	99.4	0.2	2	0.0	0.2
3090 shampoo	77	1.2	÷	1.3	98.8	1.7		0,0	1.6
3100 shampoo / hair cut / style	3	0.1		-	100	0.1		1.75	0.1
3130 manicure / pedicure	92	0.2	<u>с</u>	6.2	93.8	0.3	12	0.0	0.3
3140 shaving of beard / hair removal	34	1.2	-	1.0	99.0	1.7		0.0	1.7
3151 jewelry / make-up	6	0.0	5		100	0.1		150	0.1
3160 glycerine swabs	8	0.3	×	11.6	88.6	0,4	-	0.0	0.4
3170 brushing of teeth	77	2.0		0.8	99.2	2,8		0.0	2.8
3181 dressing / undressing	84	7.2	0.0	1.1	98.9	10.3	0,0	0.1	10.2
Others interventions	0	-	-	-	100	0.0	-		0.0
Total	100	21.7	0.0	1.5	98.5	31.0	0.0	0.5	30.5

Mobilization

	% of clients	% net minutes of c	% net minutes of care (NMC)					NMC/CD					
		ТОТ	RN	LPN	AID	тот	RN	LPN	AID				
4011 get up / lie down	70	4,5	0.0	0.7	99.2	6.4	0.0	0.0	6.4				
4021 get up / lie down with lift	4	0.5	12	1,5	98.7	0.7	23	0.0	0.7				
4030 assitance to walk	37	3.3	0.0	1.2	98.8	4.7	0,0	0.1	4.6				
4040 push wheelchair or geriatric chair	29	1.5	253	1.0	99.0	2.2	5	0.0	2.2				
4050 rubbing / positioning	55	5.9	0.9	4.9	94.2	8.4	0,1	0.4	7.9				
4060 muscular exercices	31	3.8	100	1070	-	5.4	5.4	5	-				
4080 physical restraints	2	0.1	2.9	1.4	95.7	0.1	0,0	0.0	0.1				
Others interventions	0	0.0	33.9	5.1	61.0	0.1	0,0	0.0	0.0				
Total	84	19.6	19.7	2.0	78.3	27.9	5.5	0.5	21.9				

PLAISIR : Profile of resources required per type and category of care

	% of productive minute	PMC)	PMC/CD			
DIC (Net minutes of care)		85.6	88.0	142.7	176.8	
CRC (Communications regarding the client)		6.9	5.7	11.5	11.5	
AAMT (Administrative activities, maintenance, travelling)		7.5	6.2	12.5	12.5	
Productive minutes of care		100.0	100.0	166.7	200.8	
	% net minutes of c	are (NMC))	NMC/CD		
Basic care		73.6	78.1	105.0	138.0	
Relational / educational care		17.2	12.6	24.5	22.2	
Technical care		9.3	9.3	13.2	16.5	

PLAISIR : Profile of resources required per type and category of care

	% net minutes of care (NMC)	NMC	C/CD
Feeding and hydration	16.4	15.9	23.3	28.0
Elimination	15.9	17.6	22.7	31.1
Hygiene / Dressing	21.7	22.4	31.0	39.7
Mobilization	19.6	22.2	27.9	39.3
Communication	17.2	12.6	24.5	22.2
Respiration	0.4	0.4	0.5	0.7
Medication	3.9	4.4	5.6	7.8
I.V. therapy	0.1	0.0	0.2	0.1
Treatments	2.6	2.1	3.7	3.7
Diagnostic procedures	2.3	2.4	3.2	4.2

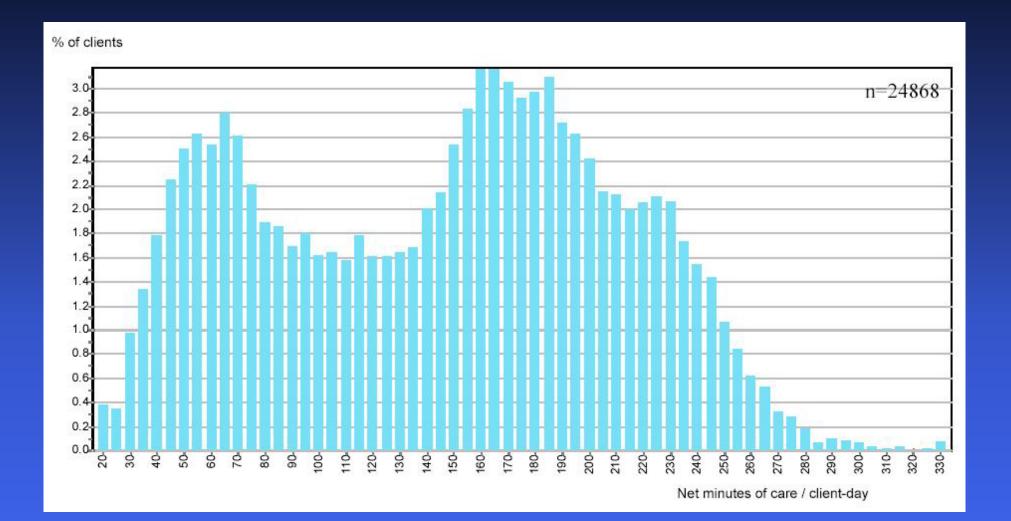
PLAISIR : Profile of resources required per type and category of care and per category of staff

	NMC/CD		%	6	NMC	C/CD
DIC (Net minutes of care)	RN	8.9	8.7	12.7	15.3
1997 - 1990 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1997 - 19	142.7	LPN	14.2	12.4	20.2	21.9
	176.8	AID	76.9	78.9	109.7	139.5
Basic care		RN	5.5	5.8	5.7	8.0
	105.0	LPN	3.9	3.0	4.1	4.1
	138.0	AID	90.6	91.2	95.1	126.0
Technical care		RN	16.9	18.5	2.2	3.0
	13.2	LPN	70.0	68.5	9.3	11.3
	16.5	AID	13.1	13.0	1.7	2.2
Eating / swallowing		RN	0.5	0.6	0.1	0.2
U U	23.3	LPN	4.8	3.0	1.1	0.8
	28.0	AID	94.8	96.4	22.1	27.0
Toileting activities		RN	0.5	0.5	0.1	0.1
	22.7	LPN	8.7	8.1	2.0	2.5
	31.1	AID	90.8	91.5	20.6	28.4
Hygiene / Dressing		RN	0.0		0.0	
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	31.0	LPN	1.5	0.6	0.5	0.3
	39.7	AID	98.5	99.4	30.5	39.4
Mobilization		RN	19.7	19.6	5.5	7.7
	27.9	LPN	2.0	1.3	0.5	0.5
	39.3	, AID	78.3	79.2	21.9	31.1

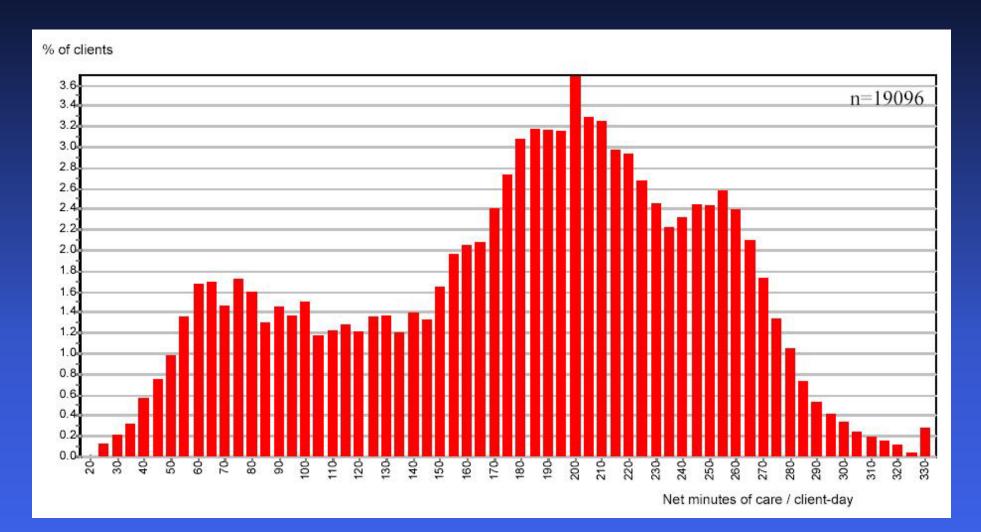
PLAISIR : Profile of resources required per type and category of care and per category of staff

	NMC/CD		9	6	NMC	C/CD
Communication		RN	19.3	19.3	4.7	4.3
	24.5	LPN	28.1	29.4	6.9	6.5
	22.2	AID	52.6	51.3	12.9	11.4
Respiration		RN	91.8	91.0	0.5	0.7
	0.5	LPN	4.5	3.6	0.0	0.0
	0.7	AID	3.6	5.4	0.0	0.0
Medication		RN	9.1	8.2	0.5	0.6
	5.6	, LPN	90.9	91.7	5.1	7.2
	7,8	AID	-	0,0	-	0.0
I.V. therapy		RN	74.8	73.8	0.1	0.0
12	0.2	LPN	24.9	20.9	0.0	0.0
	0.1	AID	0.3	5.4	0.0	0.0
Treatments		RN	5.4	6.0	0.2	0.2
	3.7	LPN	83.6	74.7	3.1	2.7
	3.7	AID	11.1	19.4	0.4	0.7
Diagnostic procedures		RN	28.5	34.8	0.9	1.5
	3.2	LPN	31.3	31.9	1.0	1.3
	4.2	AID	40.2	33.3	1.3	1.4

PLAISIR : Distribution of clients according to net minutes of care required per day



PLAISIR : Distribution of clients according to net minutes of care required per day



Hours and minutes of care required in average per client-day

	Hour	rs/CD	Minut	es/CD
Net	2.38	2.95	142.7	176.8
Productive	2.78	3.35	166.7	200.8
Worked	2.98	3.59	179.0	215.6
Remunerated	3.57	4.30	214.0	257.7

- Net minutes of care per client-day (NMC/CD) + 24 minutes for CRC and AAMT (in Quebec)
- Productive minutes of care (PMC/CD) X 435/405 for 30 minutes of break (in Quebec)
- Worked minutes of care (WMC/CD) X 260.9 /218.4 for social benefits 5 days X 52.18 weeks = 260.9 days/year 42.5 paid but not worked days (hypothesis) 260.9 - 42.5 = 218.4 paid and worked days 214.0**Remunerated** minutes of care (RMC/CD)

One would have to remunerate 214.0 minutes of care to offer 142.7 minutes of DIC

142.7 +24

166.7 <u>X 435/405</u>

179.0 X 260.9 / 218.4

Number of worked hours of care (WHC) and of nursing staff presences and positions required per shift

	Day	Evening	Night	24 Hr
Number of WHC per day per client :	1.64 2.00	0.97 1.16	0.38 0.43	2.98 3.59
Number of nursing staff presences per day per client :	0.23	0.13	0.05 0.06	0.41 0.50
Number of clients per nursing staff presence :	4.42 3.63	7.50 6.23	19.28 16.74	
Number of nursing staff positions per client	0.38	0.22	0.09	0.69 0.83
Number of clients per nursing staff position :				1.45 1.21

PLAISIR : Synthetic indicators of resources re	equired
WHC = Worked hours of care per client-dayshift	1.64
WHC ÷ 7.25 worked hours (= 435 minutes) per staff presence	÷ 7.25
= Staff presences required per client during the dayshift	0.23
7.25 ÷ WHC = Number of clients per staff presence required during the dayshift	4.42
Staff presences required per client during the dayshift	0.23
X Days per year	X 365.26
= Staff presences required during the dayshift per client per year	82.62
÷ Presences per staff member per year	÷ 218.4
Staff positions required per client during the dayshift	0.38

Hours and minutes of care required in average per client-day per category of staff

		Hour	s/CD			Minutes/CD					
	RN	LPN	AID	ALL	RN	LPN	AID	ALL			
Net	0.21	0.34	1.83	2.38	12.7	20.2	109.7	142.7			
Productive	0.45	0.43	1.89	2.78	27.0	26.0	113.6	166.7			
Worked	0.48	0.47	2.03	2.98	29.0	28.0	122.0	179.0			
Remunerated	0.58	0.56	2.43	3.57	34.7	33.4	145.9	214.0			

Number of worked hours of care (WHC) and of nursing staff presences and positions required per category of staff and per shift

		Day	Evening	Night	24 Hr
Number of WHC per day per client :	RN	0.26	0.17	0.06	0.48
	LPN	0.24	0.16	0.07	0.47
	AID	1.14	0.64	0.25	2.03
Number of nursing staff presences per day per client :	RN	0.04	0.02	0.01	0.07
	LPN	0.03	0.02	0.01	0.06
	AID	0.16	0.09	0.03	0.28
Number of clients per nursing staff presence :	RN	28.40	43.36	118.29	
	LPN	29.76	46.09	111.46	
	AID	6.35	11.28	29.02	
Number of nursing staff positions per client	RN	0.06	0.04	0.01	0.11
The fore the sense 2010-000 - 900-000 - 000-000 - 000-000 - 00 - 00	LPN	0.06	0.04	0.02	0.11
	AID	0.26	0.15	0.06	0.47
Number of clients per nursing staff position :	RN				8.96
na naga na in in in ing kangalakan na kangalakan ng kangalakan ng kangalakan ng kangalakan ng kangalakan ng ka	LPN				9.30
	AID				2.13

PLAISIR : Services and resources received : Rehabilitation / Medical services

Rehabilitation	N	lr	% c	lient	X/w	veek	Min/week		
Physiotherapy	4416	4179	18	22	2.03	2.01	50.4	59.8	
Occupational therapy	936	2445	4	13	1.93	1.55	79.5	50.9	
Physio or occupational therapy	4957	5477	20	29					
Speech therapy	143	27	1	0	1.45	1.22	48.1	53.9	
Rehabilitation nursing									
Eating/swallowing	412	219	2	1	6.78	6.74			
Toileting activities	2577	1798	10	9	6.99	6.98			
Hygiene/dressing	4910	1809	20	9	6.94	6.93			
Locomotion/bed mobility	1049	399	4	2	6.95	6.87			
Transfers	346	203	1	1	6.98	6.90			
All	6982	3580	28	19					
Medical visits	A	nz	% Bew.		X/Monat				
	24580	19050	99	100	1.96	1.63			

PLAISIR : Services and resources received : Treatments

	N	r	_	C	%
Chemotherapy	42	99		0	1
Radiation treatment	10	6		0	0
Inhalation therapy	20	43		0	0
Dialysis	45	77		0	0
Transfusions	12	11		0	0
IV therapy	249	139		1	1
Urethral catheter	2022	534		8	3
Tracheotomy	77	46		0	0
Ostomy	213	227		1	1
Stasis ulcer	331	110		1	1
Pressure ulcers					
stages 1 and 2	960	794		4	4
stages 3 and 4	383	190		2	1
stages (1 and 2) or (3 and 4)	1302	962		5	5
Foot care	779	621		3	3

Desk-review : IMPFRAN before desk-review

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PLAISIR : Training session of evaluators

